

FALL 2008 HEROES ON HORSEBACK VOLUNTEER SURVEY

Our volunteers are VERY IMPORTANT to us and we value your opinion. Please kindly take time to complete the following survey. The results from this survey will allow us to better understand what the staff at HOH can do to make your volunteer experience even better!

Please return the survey by **Friday Nov 7th**. You may drop it at the **office** or **fax it to 757-5612**. Your response will be confidential. If you would like to ask questions or make comments directly please contact Celeste Pruit, Executive Director at 757-5607. Thank you for your time and feedback.

- This is my first time volunteering** **I am a returning volunteer**

Program Coordination: **Rating Scale:** **3= Great** **2=Fair** **1=Poor**

Please rate your satisfaction with the program, considering the following areas:

	Great	Fair	Poor
1) Volunteer Training prepared you for your role	3	2	1
2) Organization and coordination of volunteers	3	2	1
3) Timeliness of Lessons (starting/finishing on time)	3	2	1
4) Were you notified of schedule changes and/or cancellations & special events in a timely fashion?	3	2	1

5) ** If you are a returning volunteer you may have noticed the shortened morning format for the Special Olympics School program with only 2 classes back to back. From your perspective was this Better=3, No change noticed=2, Worse= 1

	Better	N/C	Worse
Please circle one and explain:	3	2	1

Facility:

	Great	Fair	Poor
1) Neatness of barn and grounds	3	2	1
2) Mounting and dismounting areas	3	2	1
3) Parking Areas	3	2	1
4) Bathroom facilities	3	2	1

6) In an effort to improve your comfort new portable facilities were put in place. If you are a returning volunteer do you feel that the bathroom facilities are **Improved** **Same** **Worse**

Please circle one	3	2	1
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Comments/Suggestions:

INSTRUCTORS—Name of instructor(s) (optional) _____

	Great	Fair	Poor
1) Expertise/professionalism of instructor	3	2	1
2) Communication with volunteers	3	2	1
3) Communication with riders	3	2	1
4) Creativity of instructors lesson plan	3	2	1
5) Awareness & Attention to Safety issues	3	2	1

OVERALL PERCEPTION:

- 1) You can see physical or mental benefit to riders 3 2 1
- 2) You feel valued and appreciated 3 2 1
- 3) Your time is effectively utilized 3 2 1
- 4) How critical do you feel your weekly attendance is to the riders' success 3 2 1
- 5) Please indicate your volunteer role: _____ & Tenure _____
- 6) Which of the following most accurately describes your initial reason for volunteering?
 working with disabled individuals working with horses
- 7) In which area would you like to enhance your learning & development?
 learning more about disabilities learning more about riding skills
 horse handling & behavior other: _____

WILL YOU VOLUNTEER WINTER 2009 (JAN 20-MARCH 21) **YES** **NO**

Additional Comments/Suggestions:

THANK YOU!!!

Name: _____

Lesson Day(s): _____